

MERCURE
HOTEL
PALANGA VANAGUPE
RESORT

RULES FOR ACCOMMODATION WITH PETS

1. Guests may stay at the hotel with their pet weighing up to 15 kg only if they inform the hotel in advance and pay an additional fee set by the hotel administration. No more than 2 pets are allowed per room.
2. The pet owner must have a pet bed, crate, or special carrier for their pet.
3. Pets are allowed only in the guest's room. It is **STRICTLY FORBIDDEN** to bring pets into the breakfast area, SPA centre, restaurant, or other common areas.
4. The pet owner must ensure that their pet does not disturb other hotel guests. If a pet behaves inappropriately, the owner and their pet may be asked to leave the hotel.
5. It is prohibited to use hotel equipment and amenities intended for people for pet needs.
6. Pets must be always kept on a leash within the hotel and its territory – free roaming is strictly forbidden.
7. Pets may relieve themselves only in designated outdoor areas that are not marked with prohibition signs. It is strictly forbidden for pets to relieve themselves near any hotel entrance or on the hotel premises. Pet owners are responsible for cleaning up after their pets.
8. The room where a pet is staying will be cleaned only when the pet is not present. Housekeeping is available until 5:00 PM. If cleaning is required, the pet owner must inform the reception staff.
9. The pet owner is responsible for covering all costs related to any damage caused by their pet to hotel property, guests, or staff.
10. Failure to comply with these rules will result in a €100 fine.

We wish you a pleasant stay!

Hotel Mercure Palanga Vanagupe Resort Administration